QUALITY COUNCIL OF INDIA
Creating an Ecosystem for Quality

saathi
System for Assessment, Awareness and Training for Hospitality Industry

Ministry of Tourism
Government of India

# Assisting in preparedness of the Hospitality Industry against COVID-19

## About **SAATHI**

System for Assessment, Awareness & Training for Hospitality Industry

Given the current COVID-19 outbreak, it is important that all hotels, restaurants and other hospitality units take suitable measures to restrict any further transmission of the virus while providing accommodation and other services post lockdown. To assist the hospitality industry in their preparedness to continue operations safely and mitigate risks arising out of the COVID pandemic, the Ministry of Tourism has partnered with the Quality Council of India, to bring this initiative that entails:

### Self-Certification

This process will explain the key elements related to preparedness against COVID-19. A Self-Certification will be generated at the end.

### Webinar

After undertaking Self-Certification, the key elements of SAATHI will be explained through Webinars. A Certificate of Participation will be issued.

### Site-Assessment (optional)

After Self-Certification units may go for a site/remote assessment which will assess on-ground preparedness and advise opportunities for improvement. A Certificate of Assessment will be issued.

## Expected Benefits of **SAATHI**

Ensuring safety & health of employees and guests

Helping in complying with COVID-19 related regulatory requirements

Identifying vulnerable areas within the organization, which need to be plugged

Ensuring continuity in operations

## How **SAATHI** works

*Log on to the official website of SAATHI https://saathi.qcin.org/ to register*

To register for Self-Certification, applicant unit must have:
Registration number, mobile number & email address as registered on https://hotelcloud.nic.in

SAATHI self-certified units can take Self Certification multiple times

SAATHI self-certified units may also undertake training(webinar) and site-assessment

SAATHI Guidance Documents (Checklists) and SOPs/Guidelines as issued by MoT, MoHFW and other regulatory bodies are available for download on the SAATHI website

*\*Applicant units do not have to pay any fee for Self-Certification and Webinar*